

Keetsa's Wholesale Terms of Use Policy

NEW ACCOUNTS:

This Wholesale Term of Use Policy must be signed and returned with a copy of reseller permit and credit card information.

ORDERS:

MINIMUM ORDERS: Mattresses – 1pc, Frames/Foundations- 1pc, Comfort Layers- 1pc, Pillows/Protectors/Bed Sheets- 1pc for drop shipping, 4pcs for wholesale stock.

ITEM: Order by sending in Product Name, Quantity of described unit and shipping address on a PO sheet via Fax (415)252-1571, or via Email to contactus@keetsa.com.

CONFIRMATION: Within 24 hours of receipt of order, Keetsa will fax or email the order invoice. If this invoice is not received within 48 hours, contact Keetsa at (415)252-1575 or contactus@keetsa.com.

PAYMENTS:

All orders must be pre-paid via Credit Card, Cash, Company Check & Certified Check. Orders will be shipped out only after the payment is received.

SHIPPING:

Unless otherwise specified, all orders are shipped UPS, Fedex Ground. All orders that are over 150lbs (Tea Leaf Classic King/Cal King, Tea Leaf Supreme King/Cal King) will be shipped out by a separate freight shipping services.

All orders are expedited and are usually shipped within 48 hours unless requested for faster service. Orders will be shipped out from Keetsa's warehouses in San Francisco, Los Angeles and Chicago, depending on the shipping location and inventory availability. Expect 4 to 7 business days for delivery for regular items, and up to 10 business days for overweight items (Tea Leaf Classic King/Cal King, Tea Leaf Supreme King/Cal King) that are being shipped out by freight delivery services.

If there is any need to accelerate the delivery by using Next Day or 2nd Day UPS or Fedex services, please specify on the PO Sheet, and additional shipping fee will be charged accordingly.

POSTAGE AND HANDLING:

These costs are already included in the items' wholesale prices.

PRICES:

Prices are subject to change without notice. Unless advised otherwise, all shipments will be made at current price.

All prices include shipping and handling fee.

ORDER CANCELLATION:

For any order cancellation after the items have been shipped out, the retailer will be responsible for the shipping costs.

CLAIMS:

In cases of damage or any kind of manufacture defects, first send photos to contactus@keetsa.com for evaluation. Do not return damaged merchandise without authorization. Once inspected, Keetsa will either send out a new item or credit the account accordingly.

COMFORT EXCHANGE/RETURN:

Keetsa is not responsible for any customer return or exchange that arises from comfort issue, including mattress being too soft/firm, not comfortable, size change, etc.

BACKORDERS:

Unless advised otherwise, items not shipped will be backordered and shipped as available.

Backorders will be notified to the retailer at earliest possible opportunity.

MARKETING & ADVERTISING:

All marketing and advertising materials that will bear Keetsa's name, logo and product information will need to be approved by Keetsa. To get approval, send fax or email the proof to contactus@keetsa.com.

Keetsa can provide marketing materials, such as brochures and Keetsa Green Tea, at request at small volume. Larger quantity may require additional costs.

RETAIL PRICES:

Keetsa requires adherence to MAP pricing. Any retailer found in non compliance is subject to termination of our business relationship.

CUSTOMER DISCOUNTS:

Any retail discounts on Keetsa products are not allowed at any time.

TRAINING:

Keetsa will provide in-store sales training at its own availability and necessity.

I read and understand Keetsa's Wholesale Terms of Use Policy.

Name: _____

Signature: _____